

MORLAND



Commercial Kerbside **Garbage and Recycling Services**



Moreland City Council

Contents

- Kerbside services 3
- Commercial Plus service - what are your options?..... 4
- Standard Commercial service - weekly garbage 5
- What goes in the recycling bin? 6
- Contamination 7
- Placing your bins correctly..... 8
- Commercial Services - terms and conditions 9
- Commercial Plus service - registration of interest form..... 10
- Transfer stations 11

Kerbside services

Standard Commercial service

Council offers a weekly kerbside garbage and recycling collection service for non-residential properties.

*costs apply

Garbage – for non-recyclable general waste



Recycling 120 litres – for plastic bottles and containers, glass bottles and jars, liquid paperboard cartons, paper and cardboard

Commercial Plus service

The Commercial Plus service is available to all businesses, schools and organisations including those not paying rates. The service provides greater flexibility than the Standard Commercial Service. Bins have a 240 litre capacity and can be picked up as many times per week as required. Commercial Plus bins are different to the Standard Commercial Service bins, they have a black body and red lid for garbage and black body and blue lid for recycling.



Commercial Plus service – what are your options?

If you currently use Council's garbage and recycling service and wish to switch to the Commercial Plus service:

- You can have as many bins as you need and you can have as many collections of a 240 litre garbage and/or 240 litre recycling bin as necessary per week.
- The cost to collect each Commercial Plus garbage or recycling bin is determined annually by Council. Prices are subject to increase each new financial year. For the current cost please contact Council.
- The waste charge (which appears on the rate notice for your property) is removed and you receive a tax invoice for the remainder of the financial year.
- You choose the collection day (weekdays only) for your garbage and/or recycling bins.
- If you choose to take up either the Commercial Plus garbage **or** recycling service, you must switch over **both** your garbage and recycling services to the Commercial Plus service.
- There are no garbage or recycling collections on New Year's Day, Good Friday, Anzac Day or Christmas Day. Council will make alternative arrangements for collections due on these days.

If you do not currently use Council's garbage and recycling service but would like to take up the Commercial Plus service:

- You can have as many bins as you need and you can have as many collections of a 240 litre garbage and/or 240 litre recycling bin as necessary per week.
- The cost to collect each Commercial Plus garbage or recycling bin is determined annually by Council. Prices are subject to increase each new financial year. For the current cost please contact Council.
- A tax invoice is sent to you for the remainder of the financial year.
- You choose the collection day (weekdays only) for your garbage and/or recycling bins.
- There are no garbage or recycling collections on New Year's Day, Good Friday, Anzac Day or Christmas Day. Council will make alternative arrangements for collections due on these days.

How do I take up the Commercial Plus service?

1. Complete the registration of interest form (page 10) and return it to Council.
2. A Waste Services Officer will phone you to discuss your requirements.
3. An agreement form is mailed to you.
4. Complete the agreement form and send back to Council.
5. A Waste Services Officer will phone you to arrange delivery of the bin(s) and additional Commercial Plus waste service information.

Standard Commercial service – weekly garbage

Council can provide a weekly garbage collection for non-residential properties in Moreland.

The bin is for general waste only.

✘ Do not place in your bin - recyclables, liquids, lawn clippings, ash, soil or building materials.

Reduce your waste

Where possible, use the recycling service to reduce waste in your garbage bin.

For information on Council's recycling services, please read the following pages.



Waste reduction charge – less waste... less cost

As part of Council's commitment to waste reduction, the following bin capacity options are available:

- 80 litres
 - 120 litres
 - 160 litres
 - 200 litres
 - 240 litres
- *costs apply

Bin repairs

If the bin for your property is damaged, contact Council to have it repaired or replaced if necessary.

IMPORTANT: Garbage bins are the property of Council, and must remain at the property to which they were originally allocated, at all times.

Terms and conditions of service

Council provides your kerbside garbage and recycling collection service, however there are a number of conditions for this service. For more information about the terms and conditions of your kerbside services, see page nine of this booklet.

What goes in the recycling bin?

The Standard Commercial service and the Commercial Plus service both have the option to include a recycling bin.

You can recycle the items pictured below in the recycling bin. Do not place any other items in the recycling bin. Make sure all items are clean and placed loosely in the bin.

You can recycle paper, cardboard, bottles and cans



Plastics bottles and containers (lids off)



Glass bottles and jars (lids off)



Milk and juice cartons



Steel and aluminium cans and aluminium foil.



Plastic bags and flexible plastic packaging

**Rinse items
and place in bin
– do not place in
plastic bags**



Newspapers, magazines and office paper



Cardboard



Phone books



Polystyrene cups, trays and packaging



Metal pots, pans and cutlery



Contamination

Do not place these items in your recycling bin.

Help keep your recycling clean and safe – keep the following items out of your recycling bin.



 Garbage



 Light globes



 Plastic garden hoses



 Ceramic or glassware
or window glass



 Food soiled paper,
i.e. pizza boxes



 Waxed
cardboard boxes

Contamination

Contamination of the recycling stream (placing materials that cannot be recycled in the recycling bin) increases the cost of the service. This is because Council pays a penalty fee for contaminated recycling.

If you are unsure if something is accepted for recycling, phone Council to check or leave it out.

To prevent garbage being placed into your recycling bin, bring your recycling bin back to your property as soon as possible following collection.

Buying recycled makes recycling work

- Your recycling bin is made from 50 per cent recycled plastic.
- To source products made from recycled materials, look up the Waste Wise Shopping Guide on Sustainability Victoria's website at sustainability.vic.gov.au or phone Council on 9240 1111.

Contamination

If you put items which are not acceptable for recycling in your recycling bin, your bin may not be collected until the contaminants have been removed.

Placing your bins correctly

To ensure your bins are collected, place your bins correctly every time.

This **will** be collected...



Place your bins out the night before your collection day and bring them in when emptied. Council's local law states that bins must be brought back onto the property within 24 hours after collection.

Bins placed incorrectly may not be collected

Place your bins on the nature strip or footpath for collection.

Where possible, place your bins away from parked cars and street trees.



Only waste placed inside the bin will be collected

Do not place bags of rubbish on or next to your garbage or recycling bin, these will not be collected.

This will **not** be collected...

Commercial Services – terms and conditions

Council's kerbside waste services are provided for the safe and efficient collection and recycling of general waste. The service is provided under a number of conditions to ensure the health and safety of Council staff and the community.

Mobile garbage bin service

1. The mobile garbage bin (MGB) is numbered and registered to the property. It is the property of Council and must remain at the premises.
2. You are required to keep the MGB at the premises in a clean and tidy condition.
3. Phone Council immediately if the bin is damaged, destroyed, lost or stolen so that arrangements can be made for the delivery of a new bin.
4. Place bins out the night before collection and take back inside the property within 24 hours after collection. A fine may be issued for bins continually left out on footpaths or on the street.
5. Council will not collect bins that weigh more than 30kgs.
6. Do not place materials such as recyclables, green waste, liquids, builder's rubble and hot ashes etc. in the bin.
7. Only waste placed inside the bin is collected. Rubbish left on or beside a bin is not collected.
8. Overflowing bins are not emptied. Make sure the bin lid is closed otherwise the bin will not be collected.

Recycling service

9. The recycling bin is numbered and registered to the property. It is the property of Council and must remain at the premises at all times.
10. You are required to keep the recycling bin at the premises in a clean and tidy condition.
11. Phone Council immediately if the recycling bin is damaged, destroyed, lost or stolen so that arrangements can be made for the delivery of a new recycling bin.
12. Place recycling bins out the night before collection and taken back inside within 24 hours after collection. A fine may be issued for bins continually left out on the street.
13. Overflowing bins are not emptied. Make sure the recycling bin lid is closed otherwise the bin will not be collected.

Waste reduction hints

For hints on reducing waste from your business or organisation, visit the A–Z Guide to Waste and Recycling on Council's website at moreland.vic.gov.au/environment-and-waste/a-to-z-guide-to-waste-and-recycling.html Alternatively, contact Council to request a printed version be mailed to you.

Commercial Plus service – registration of interest form

Register today – complete, cut out and return to Council

I am interested in the Commercial Plus Garbage service
please tick one or both boxes Recycling service

Name of business/organisation: _____

Name of contact person: _____

Street address: _____

Postal address (if different from above): _____

Phone: _____ Fax: _____

Email: _____

Signature: _____ Date: _____

You can mail or fax this form to Council or drop it off to one of our Citizens Service Centres (refer to last page for details).

Office use only:

Date: _____

Transfer stations

Recycling drop off points and disposal facilities are available at transfer stations (charges may apply).

Banyule Transfer Station

Waterdale Road, Heidelberg 9490 4222 banyule.vic.gov.au Melway ref: 31 F4

Darebin Resource Recovery Centre

Kurnai Avenue, Reservoir 9462 3455 darebin.vic.gov.au Melway ref: 18 B6

Hume Resource Recovery Centre

Bolinda Road, Cambellfield 9359 3813 hume.vic.gov.au Melway ref: 7 H8

Moonee Valley Transfer Station

188 Holmes Road, Moonee Ponds 9243 8888 mooneevalley.vic.gov.au Melway ref: 28 D6

East Brunswick Transfer Station

32 Kirkdale Street, East Brunswick 9387 9999 Melway ref: 30 B8



Language Link

中文	9280 1910	Español	9280 1916
Italiano	9280 1911	Hrvatski	9280 1917
Ελληνικά	9280 1912	हिन्दी	9280 1918
العربية	9280 1913	All other languages	9280 1919
Türkçe	9280 1914	Including: ગુજરાતી, Bosanski, 廣東話, فارسی, Kurdi, Македонски, Српски, Malti, Somali, Tetum	
Việt Ngữ	9280 1915		



Moreland City Council

For further information on Moreland City Council's garbage and recycling services, please contact Council by:

Phone: 9240 1111 TTY: 9240 2256
Fax: 9240 1212
Mail: Locked Bag 10, Moreland 3058
Email: info@moreland.vic.gov.au
Website: moreland.vic.gov.au

Or visit one of our Citizens Service Centres between 8.30 am and 5 pm, Monday to Friday at:

- 90 Bell Street, Coburg
- 233 Sydney Road, Brunswick
- 796N Pascoe Vale Road, Glenroy

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